

CARE & CLEANING

What should I use to clean my hardwood floors?

Use a very lightly damp or dry mop on hardwood floors, as water pooling can cause damage. If you'd like to use a spray, we recommend a cleaner that does not contain oils or waxes. Your local flooring retailer or hardware store will likely carry a suitable cleaner product – most cleaners formulated for hardwood contain the same basic ingredients. Our installation guides have a care & maintenance section on the last page for reference.

What should I use to clean my LVP/SPC?

LVP and SPC floors can be safely mopped, but we advise against leaving pools or standing water on the floor. If you'd like to use a spray, we recommend a cleaner that does not contain oils or waxes. Your local flooring retailer or hardware store will likely carry a suitable cleaner product – most cleaners formulated for LVP/SPC contain the same basic ingredients. Our installation guides have a care & maintenance section on the last page for reference.

What kind of mat should I use on my LVP/SPC?

Mats should specify that the backing is oil free. LVP and SPC have a vinyl top layer, and oils can bleed into it causing discolouration. We advise against mats with a grippy rubber backing as this can also transfer to the floor.